

# Anolu Group

## COMMITMENT

### Incident Management Fact Sheet

Anolu Group Pty Ltd recognises that in the event of a hazard, an incident or injury appropriate infrastructure must be in place to ensure the provision of all necessary support services for clients and employees.

## TYPES OF EVENTS

These events are considered hazards, incidents or injuries requiring immediate attention:

- IT malfunction
- Serious injury, illness, or death
- Suicide
- A missing person
- Severe verbal or psychological aggression
- Severe aberrant behaviour which may cause significant alarm
- Physical assault or violence
- Natural disaster, for example, earthquake, flood, windstorm, hailstorm or extremes of temperature
- Conflict of Interest – whether actual, perceived or potential
- Fire, bomb (actual or threat), explosion, gas or chemical hazard
- Serious damage to property or environment
- Adverse media exposure
- Child Protection or abuse or neglect
- Inappropriate relationships
- Property malfunction
- Exploitation
- Discrimination

## WHAT WILL ANOLU GROUP PTY LTD DO?

Anolu Group Pty Ltd's Incident Management Policy & Procedures ensures that Anolu Group Pty Ltd has:

- an effective approach in responding to all critical incidents;
- appropriate support available to all those affected; and
- appropriate training and information provided to all employees.

## FURTHER INFORMATION

For further information:

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